

Thank you for taking a look at our frequently asked questions. We hope you manage to find all the information you need.

How much of the building will I be able to see?

The entire building is open to visitors.

For your safety, we have introduced a designated one-way system for people to follow. Directional arrows are in place to help guide you around the building.

What are your opening hours?

Monday – Saturday: 10.00 – 16.00

Sunday: Closed for sightseeing

What is the admission fee?

£5.00 per person

Under 18s free (within a family group)

Am I required to wear a face covering?

Following the introduction of new laws around wearing face coverings in places of worship, and guidance from the Church of England, it is a legal requirement that visitors, volunteers, and staff, wear face coverings in the Cathedral.

How are you cleaning the Cathedral?

We have implemented enhanced cleaning regimes throughout the day in line with government guidance.

Do I need to pre-book in advance?

You are not required to have a ticket in order to enter however; we kindly ask that people queue patiently, if needed. We can only let a specific number into the building at any one time and therefore request your support and co-operation in helping us maintain and achieve this.

Once inside we have clear directional arrows in place for you to follow.

If, when you enter the building, you happen to cough or sneeze, please ensure that cover your mouth and nose with a tissue. If you don't have a tissue, you can use the crook of your sleeved arm and not your hands. A reminder that if you do use a tissue, to throw it away hygienically immediately afterwards. A member of our team can then direct you to the nearest hand sanitizing station.

Will there be hand sanitizer available?

Yes. We are asking everyone to use the hand sanitiser provided when they arrive. You will also be required to sanitize again before entering our shop.

Is there anything available for children?

Yes. We have brass rubbing (£2) and free activity trails for those who are interested. Please speak to a member of staff on our Welcome Desk when you arrive.

Is your shop open?

The Cathedral shop is open Monday – Saturday 10.00 – 16.00 and is located in the heart of the building.

Do you have any guided tours available?

Yes. Please follow this [link](#) for more information.

Can I have an audio tour?

Yes. Please ask a member of staff on our Welcome Desk for one when you arrive. They are free of charge and are available in English, French, German and Italian. They are then thoroughly cleaned after every use.

Is there a quiet space reserved for private prayer?

The Lady Chapel – at the far East End of the building – is reserved for private prayer and reflection.

Can I light a candle?

Visitors who wish to light a candle are able to do so from one of our votive candle stands.

Is there seating available?

We have removed all of our seating. However, if you are unable to stand for long periods, please let a member of our team know.

What other facilities will be available?

Unfortunately, our public toilets and café will remain closed until further notice. Salcombe Dairy are providing refreshments outside the Cathedral on the West Front. They are open Monday – Sunday 10.00 – 16.00.

Is it possible for groups to visit the Cathedral?

Yes. If you are looking to bring a group to the Cathedral, please confirm with our visitors' office by e-mailing: groupbookings@exeter-cathedral.org.uk prior to your arrival.

Standard unguided group rates apply.

Can I attend a service?

Public worship has now resumed inside the Cathedral.

If you would like to find out more, please follow this [link](#) or go to our Facebook page for further information and live streams.

Is the parking available?

Unfortunately, there is no parking available at the Cathedral. If you are looking to park close by please visit the council website for a list of suggested car parks.

If I wish to speak to a member of the clergy, will there be someone available?

We anticipate that there will be a duty chaplain available between 11.00 and 14.30 each day.

Will I be able to leave a prayer on the prayer board?

Yes. There will be an opportunity to write and leave a prayer.

Finally, we want everyone to be able to enjoy our Cathedral safely and to have the best possible experience. In order for that to happen, we need your support and co-operation.

Therefore...

1. Please do not visit if you have any symptoms of COVID-19 or if you have been asked to self-isolate through the track and trace system.
2. Certain groups of people may be at increased risk of severe disease from COVID-19, including people who are aged 70 or older, regardless of medical conditions. If you fall into any one of these categories, please ensure that you have followed all government advice before coming.
3. Please respect the Government and on-site social distancing and hygiene guidelines.
4. Please respect all Cathedral staff and other visitors.

We can't wait to see you soon!