



Exeter Cathedral is delighted to be re-opening its door from June 15th 2020 for private prayer and reflection. Our team of experienced and trained staff will be on hand to help ensure that you enjoy your visit.

We recognise that this can be a confusing and frustrating time; therefore, to help to make things a little easier, we've prepared a list of frequently asked questions.

What date will you be re-opening?

In accordance with the latest guidance given by the UK Government and the Church of England, we will be re-opening our doors from 15th June 2020.

Please note that this will be a phased re-opening of the building, so only the central nave will be available for private prayer and reflection. The rest of the Cathedral will remain closed.

What kind of visits are allowed?

At the moment only visitors who wish to come in for private prayer and reflection will be admitted.

All tourist visits - whether on an individual or group basis - unfortunately, will not be permitted before July 11th 2020.

What will your opening hours be?

Monday – Saturday: 10.00 – 16.00

Sunday: Closed for Private Prayer and Reflection as public worship is resuming inside the Cathedral from Sunday July 5th.

How are you cleaning the Cathedral?

We have implemented enhanced cleaning regimes throughout the day in line with government guidance.

How will you enforce social distancing?

The safety of all our staff and visitors is our top priority.

The main west doors of the Cathedral will be open between the hours of 10.00 – 16.00 Monday – Saturday and 11.30 – 16.00 on Sundays.

When you arrive outside on the West Front we will have a system in place to organise the flow of foot traffic both in and out of the building, minimising the need for person-to-person interaction, whilst also maintaining people's personal safety.

You are not required to have a ticket in order to enter however, we kindly ask that people wait patiently to be admitted by a member of our team. We can only let a specific number into the building at any one time and therefore request your support and co-operation in helping us maintain and achieve this.



Once inside we will have clear markers in place for you to follow.

If, when you enter the building you happen to cough or sneeze, please ensure that cover your mouth and nose with a tissue. If you don't have a tissue, you can use the crook of your sleeved arm but not your hands. A reminder that if you do use a tissue, to throw it away hygienically immediately afterwards. A member of our team can then direct you to the nearest hand sanitizer station.

Will there be hand sanitizer available?

Yes. Upon entering and leaving the building we will be asking everyone to use the hand sanitiser provided.

Is there a time limit on me staying?

No. Although we kindly ask that you respect the wishes of other visitors also wanting to enter the Cathedral.

Can I still light a candle?

Visitors who wish to light a candle will be able to do so from one of our votive candle stands.

Will there be seating available?

We have removed all of our seating however, if you are unable to stand for long periods of time, please let a member of our team know.

Is there an admission charge to enter?

No. We never charge people who want to come in and pray, or those wanting to attend one of our services.

If, however, you wish to make a donation to the life, work and ministry of the Cathedral, donation boxes, along with contactless machines, will be available for you to do so.

What facilities will you have open?

Our public toilets, shop and café remain closed until further notice.

Can I attend a service?

Public worship inside the Cathedral will begin again on Sunday July 5th.

If you would like to find out more, please [follow this link](#) or go to our Facebook page for further information and live streams.

Is the parking available?

Unfortunately, there is no parking available at the Cathedral. If you are looking to park close by please visit the council website for a list of suggested car parks.

If I wish to speak to a member of the clergy will there be someone available?

We anticipate that there will be a member of the clergy available between the hours of 12.00 – 14.00 each day.

Will I be able to leave a prayer on the prayer board?

Yes. There will be an opportunity to write and leave a prayer.

We will also be having a ‘wings of hope’ prayer station available in the centre of the nave. People can either write prayers requests, or reasons for why they are hopeful on a small sheet of paper which will then be used to help create an origami display feature.

Do I have to enter by myself or is it possible to enter as part of a family group?

Yes, you can enter as part of a family group (maximum 6 people). Please be aware that you may be required to wait slightly longer outside in the queue. We have a maximum number of people allowed in the building at any one time and therefore will only admit people when it is safe to do so. Please ensure that any children are supervised at all times throughout your visit.

Finally, we want everyone to be able to enjoy our Cathedral safely and to have the best possible experience. In order for that to happen we need your support and co-operation.

Therefore...

1. Please do not visit if you have any symptoms of COVID-19 or if you have been asked to self-isolate through the track and trace system.
2. Certain groups of people may be at increased risk of severe disease from COVID-19, including people who are aged 70 or older, regardless of medical conditions. If you fall into any one of these categories please ensure that you have followed all government advice before coming.
3. Please respect the Government and on-site social distancing and hygiene guidelines.
4. Please respect all Cathedral staff and other visitors.

We can't wait to see you soon!