

Frequently Asked Questions

When should I arrive?

You need to arrive 15mins before your booked entry time. Ticket check points will be clearly displayed.

Why 15-minute time slots?

15-minute time slots have been allocated to reduce queuing times and to allow a designated number of people access to the Cathedral over a period of time to reduce crowding. The spectacular itself will take about 1 hour to view in full.

What happens if I miss my time slot?

We will do our best to allow entry at the next available timeslot. We will not be able to allow you access to earlier time slots.

Is there any parking on site?

There is strictly no parking on site, which includes no accessible parking.

How do I get here?

Details of all public transport and city's car parks can be found [here](#).

Will refreshments and merchandise be available?

Refreshments will be available to purchase both before and after you've visited Space at our Cathedral Café in the Cloisters or from one of the street food huts. A Cathedral pop-up shop will also be open.

Where are the toilets?

In the Cathedral Cloisters.

Will there be anything to see during the day?

This is a light and sound spectacular which can only be seen at night via ticketed entry.

Want to get involved?

We would love to hear from you should you wish to be involved in future projects. Much of what you've seen is only possible through the kind support of volunteers and roles range from stewarding services, office administration, visitor welcoming, guiding, flower arranging, embroidering, etc. Please see [here](#) for further details.